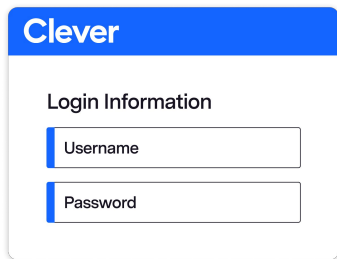




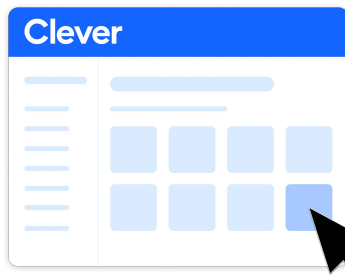
Teachers

With Clever, there's more time to teach and learn.

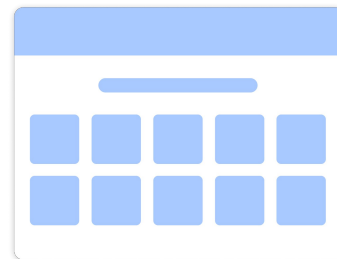
Clever includes **single sign-on (SSO)**, meaning you and your students can log into SAM Studio with one click by logging into Clever. Plus, your classes are shared directly with SAM Studio.



User types credentials into Clever



User clicks app in Clever Portal



User signed into the app





Clever brings all your applications into one secure portal and provides single sign-on (SSO) for everyone in the district.

Access SAM Studio with three easy steps.

Step 1

Visit clever.com/in/{insertdistrictshortname}

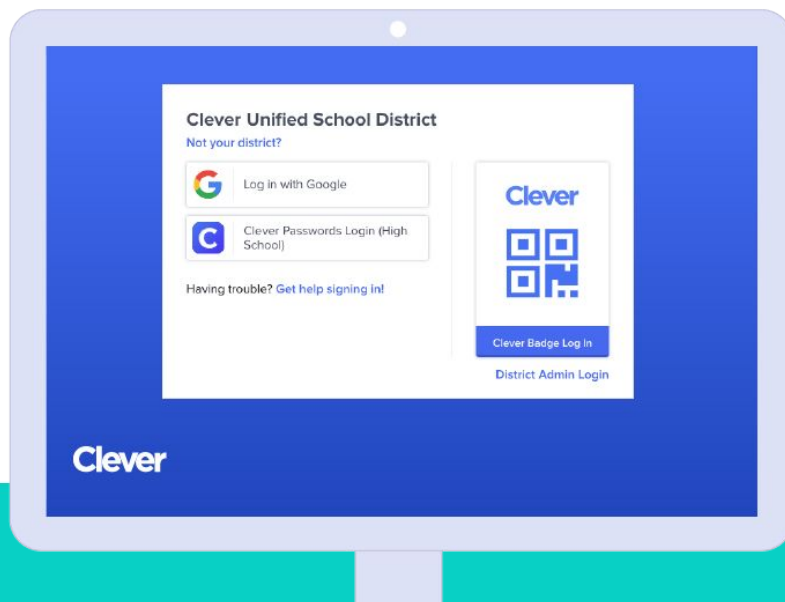




Tip: Your Clever District Administrator manages your Clever login credentials.

Step 2

Log in with your credentials



Login paths

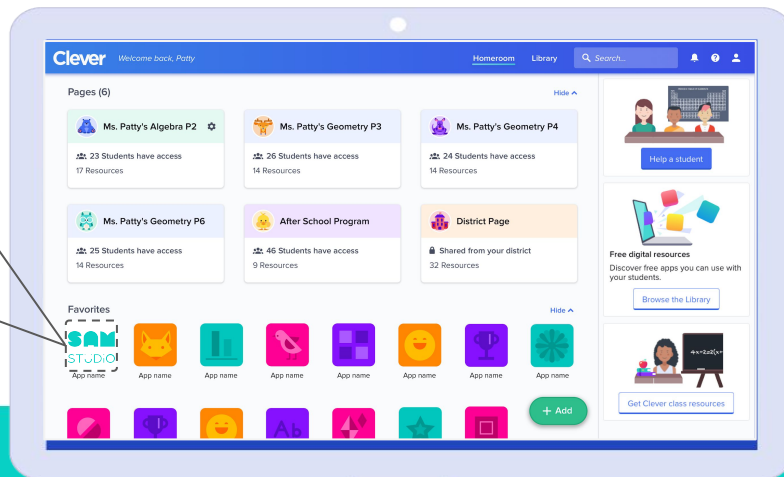
- ✓ Login with Google
- ✓ Login with Active Directory
- ✓ Login with Clever Passwords
- ✓ Clever Badges (Pre K - 3)



Tip: Favorite our application and add it to your teacher pages.

Step 3

Click on SAM Studio



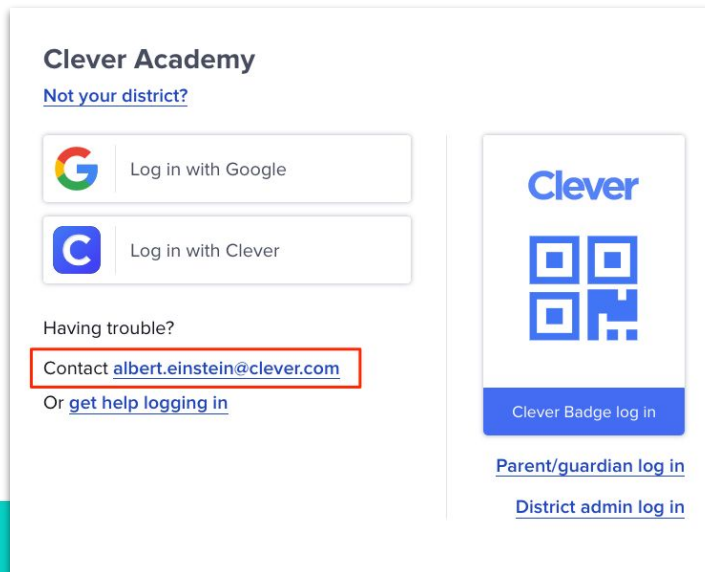


Tip: After you click on an application from the Clever Portal, your experience within the product is controlled from the application's end. If you are running into an issue within the application, **please contact our support team for help.**

Need Help?

Contact your district support contact

- Login problems
- Roster issues
- Adding co-teachers

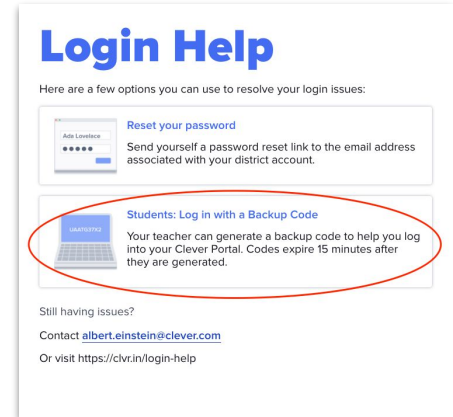
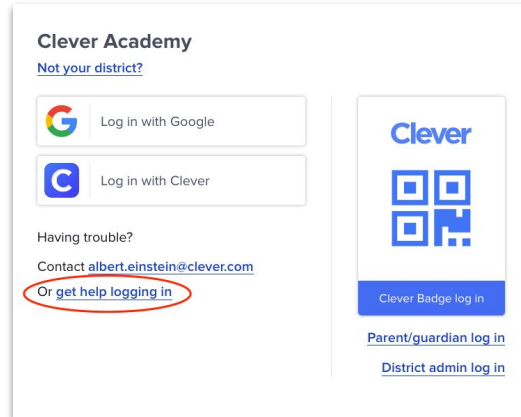
A screenshot of the Clever Academy login interface. At the top left, it says 'Clever Academy' with a link 'Not your district?'. Below this are two login buttons: 'Log in with Google' (with the Google 'G' logo) and 'Log in with Clever' (with the Clever 'C' logo). Underneath these is the text 'Having trouble?' followed by a red-bordered box containing the email address 'albert.einstein@clever.com' and the text 'Contact'. Below the box are the links 'Or get help logging in', 'Clever Badge log in', 'Parent/guardian log in', and 'District admin log in'. On the right side of the screenshot, there is a 'Clever' logo and a QR code.

Backup login codes

A backup code is a code made of 7 letters and numbers that students can use to log in if their normal login isn't working.

Step 1: Teacher [creates a backup login code](#) for the student in Clever Portal

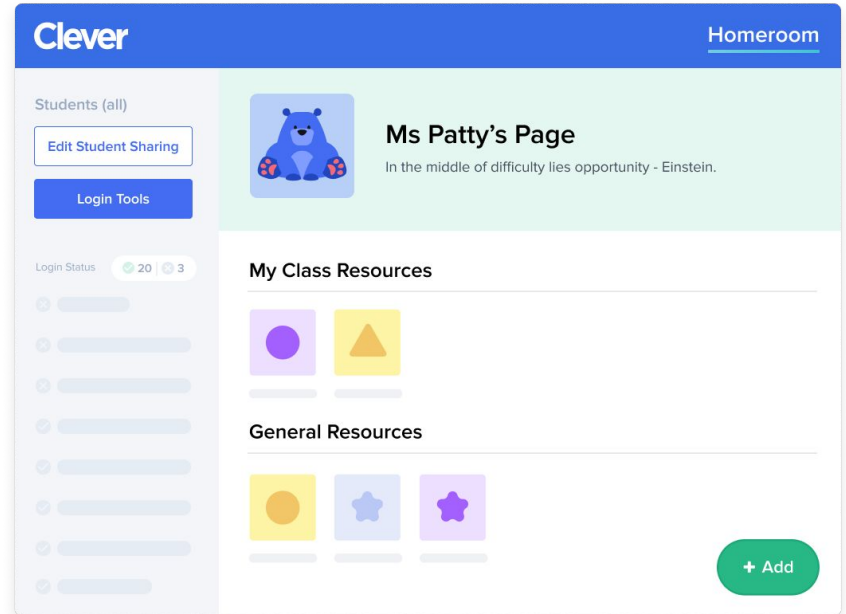
Step 2: Student clicks “Get help logging in” and selects “Log in with a Backup Code”



Teacher Pages


Add SAM Studio to your Teacher Page with just a few simple steps:

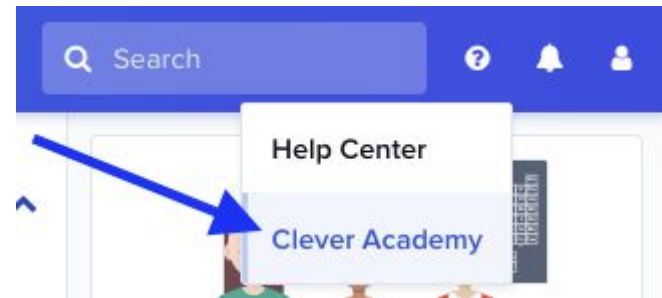
1. Click + Add
2. Select App
3. Search for **SAM Studio**
4. Click **Add SAM Studio**



Learn more about Clever

Clever Academy offers free online professional development courses for educators, allowing them to become proficient in the technical skills to use Clever to its fullest potential.

To get started, go to your Clever account, click  and select **Clever Academy**!





Clever Admins

Simplify edtech data management with Clever

Security and reliability	Your trusted implementation partner	Interoperable data systems	Simplify classroom engagement	Create equitable digital learning experiences
<ul style="list-style-type: none">Single Sign-OnAutomated rosteringFull encryption in transit and at restSecure, cloud-hosted infrastructureStudent Data Privacy Pledge	<ul style="list-style-type: none">One, easy platform for all usersSetup in one dayFree online trainingWorld-class supportSmarter data sharingIntegrate with any SIS	<ul style="list-style-type: none">OAuth and IMS OneRoster® supportCompatible with open standardsIMS TrustEd Apps Seal and founding memberCommonSense Privacy Program's highest possible rating	<ul style="list-style-type: none">Customizable teacher pagesClever BadgesClever LibraryTech coach experienceMessagingClever Parents	<ul style="list-style-type: none">Always free rostering and portal for schoolsWorks with every SIS and any applicationAnalytics and data to assess equitable accessBuilding equitable opportunities, products, and communities

70% of US K-12 Schools use Clever to achieve their instructional vision

Connecting with SAM Studio

STEP 1



Create Clever
Account

STEP 2



Add SAM Studio

STEP 3



Set sharing
permissions

STEP 4



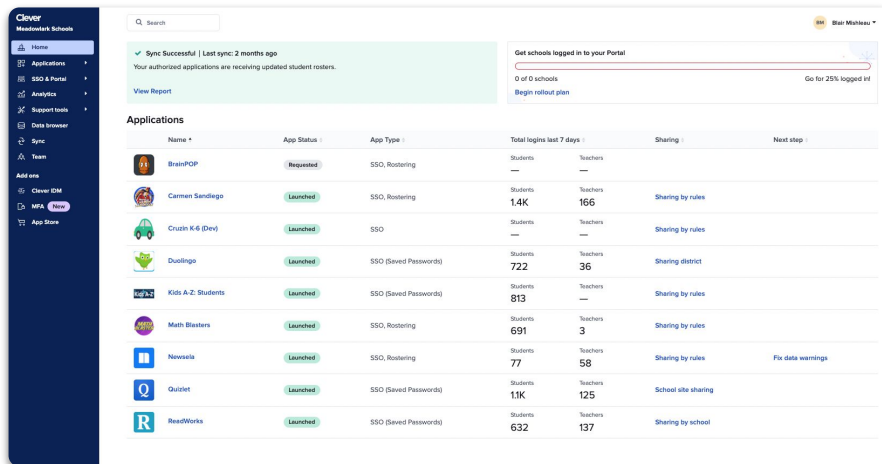
Train Teachers

Step 1

Accept your invitation to join Clever!

The setup process will consist of:

- Creating a data connection with your SIS
- Adding **SAM Studio**
- Configuring Clever logins
- Setting up the Clever Portal



The screenshot shows the Clever Admin Portal interface. At the top, there is a navigation menu with options like Home, Applications, SSO & Portal, Analytics, Support tools, Data Ingestor, Sync, Team, Add-ons, Clever DM, MFA, and App Store. The main content area displays a 'Sync Successful' message from two months ago. Below this, there is a table of applications with columns for Name, App Status, App Type, Total logins (Students and Teachers), Sharing, and Next step.

Name	App Status	App Type	Total logins last 7 days		Sharing	Next step
BrainPOP	Requested	SSO, Rostering	Students	Teachers	—	—
Carnegie Sandiego	Launched	SSO, Rostering	1,4K	166	Sharing by rules	—
Cruzn K-6 (Dev)	Launched	SSO	Students	Teachers	—	Sharing by rules
Duolingo	Launched	SSO (Saved Passwords)	722	36	Sharing district	—
Kid A-Z: Students	Launched	SSO (Saved Passwords)	813	Teachers	—	Sharing by rules
Math Blasters	Launched	SSO, Rostering	691	3	Sharing by rules	—
Newsela	Launched	SSO, Rostering	77	58	Sharing by rules	Fix data warnings
Quizlet	Launched	SSO (Saved Passwords)	11K	125	School site sharing	—
ReadWorks	Launched	SSO (Saved Passwords)	632	137	Sharing by school	—

Step 2

Visit clever.com/applications/add/SAM-studio

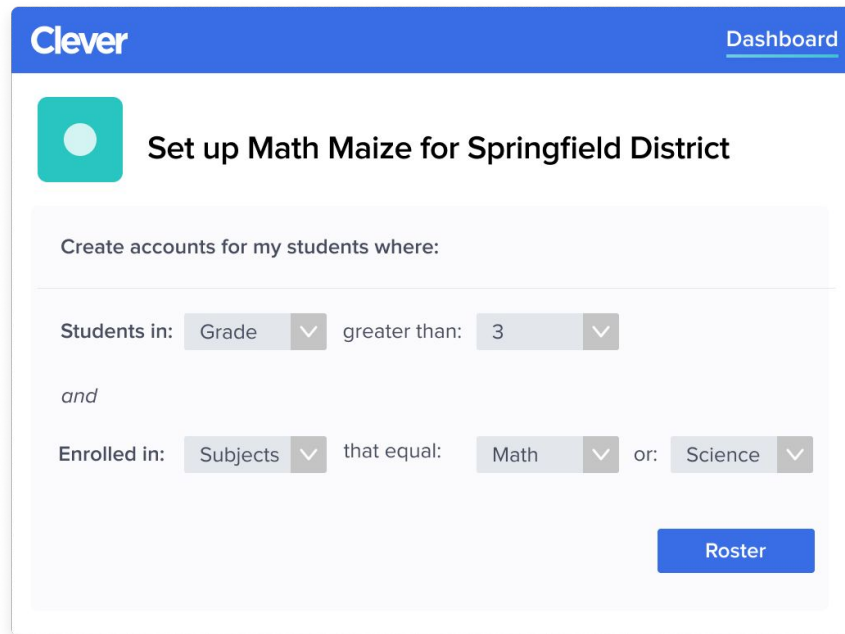
The logo for SAM STUDIO, with 'SAM' in a large, teal, rounded sans-serif font above 'STUDIO' in a smaller, teal, rounded sans-serif font. The 'U' in 'STUDIO' has a dot above it.

Step 3

Configure user access

{District Name} will be creating accounts for:

Description of schools/grades/subjects



The screenshot shows the Clever dashboard interface. At the top, there is a blue header with the Clever logo on the left and a "Dashboard" link on the right. Below the header, there is a teal square icon with a white circle inside, followed by the title "Set up Math Maize for Springfield District". Underneath this, a light gray box contains the text "Create accounts for my students where:". Below this text, there are two rows of configuration options. The first row shows "Students in:" followed by a dropdown menu set to "Grade", the text "greater than:", and a dropdown menu set to "3". The second row starts with the word "and", followed by "Enrolled in:" and a dropdown menu set to "Subjects", the text "that equal:", and two dropdown menus: one set to "Math" and another set to "Science", separated by the word "or:". At the bottom right of the configuration area, there is a blue button labeled "Roster".

Step 4

Train teachers

- How to login to Clever
- How to use SAM Studio
 - Need help? Reach out to customersuccess@samlabs.com





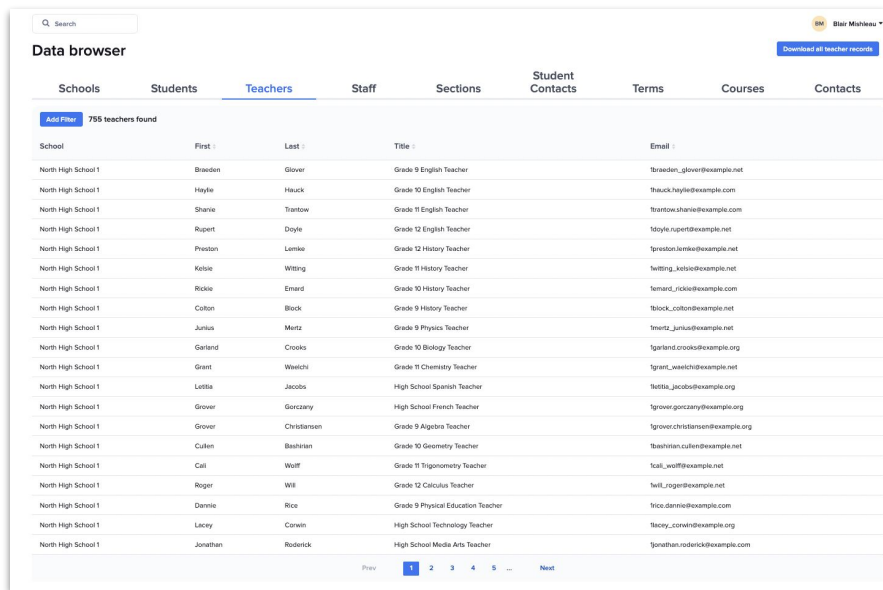
Troubleshooting

Troubleshooting

Data incorrect in Clever

Most common solutions:

- Fix data in SIS
- Review [Clever troubleshooting documentation](#)
- Contact Clever Support



The screenshot shows the 'Data browser' interface with the 'Teachers' tab selected. A search bar at the top left contains the text 'Search'. In the top right corner, there is a user profile for 'Blair Mahless' and a 'Download all teacher records' button. Below the navigation tabs, an 'Add Filter' button is followed by the text '755 teachers found'. The main content is a table with the following columns: School, First, Last, Title, and Email. The table lists 20 rows of teacher data, including names like Braden Glover, Hayle Hauck, and Shane Trentow, along with their respective schools and email addresses.

School	First	Last	Title	Email
North High School 1	Braden	Glover	Grade 9 English Teacher	braden_glover@example.net
North High School 1	Hayle	Hauck	Grade 10 English Teacher	hauck_hayle@example.com
North High School 1	Shanie	Trentow	Grade 11 English Teacher	trantow.shanie@example.com
North High School 1	Rupert	Doyle	Grade 12 English Teacher	doyle_rupert@example.net
North High School 1	Preston	Lemke	Grade 12 History Teacher	preston.lemke@example.net
North High School 1	Ketie	Witting	Grade 11 History Teacher	witting_ketie@example.net
North High School 1	Ricke	Emard	Grade 10 History Teacher	emard_ricke@example.com
North High School 1	Colton	Block	Grade 9 History Teacher	block_colton@example.net
North High School 1	Justin	Mertz	Grade 9 Physics Teacher	mertz_justin@example.net
North High School 1	Garland	Crooks	Grade 10 Biology Teacher	garland.crooks@example.org
North High School 1	Grant	Wawitchi	Grade 11 Chemistry Teacher	grant_wawitchi@example.net
North High School 1	Letitia	Jacobs	High School Spanish Teacher	letitia_jacobs@example.org
North High School 1	Grover	Gorczyany	High School French Teacher	grover.gorczyany@example.org
North High School 1	Grover	Christansen	Grade 9 Algebra Teacher	grover.christansen@example.org
North High School 1	Cullen	Bashrian	Grade 10 Geometry Teacher	bashrian.cullen@example.net
North High School 1	Celi	Wulff	Grade 11 Trigonometry Teacher	wulff_celi@example.net
North High School 1	Roger	Will	Grade 12 Calculus Teacher	will_roger@example.net
North High School 1	Danile	Rice	Grade 9 Physical Education Teacher	rice.danile@example.com
North High School 1	Lacey	Corwin	High School Technology Teacher	lacey_corwin@example.org
North High School 1	Jonathan	Roderick	High School Media Arts Teacher	jonathan.roderick@example.com

Troubleshooting

Data incorrect in SAM Studio

Most common solutions:

- Confirm data is correct in your SIS
- Confirm data is correct in Clever
- Confirm record is shared with SAM Studio
- Wait 24 hrs – data is synced by SAM Studio once per day
- Contact customersuccess@samlabs.com



Troubleshooting

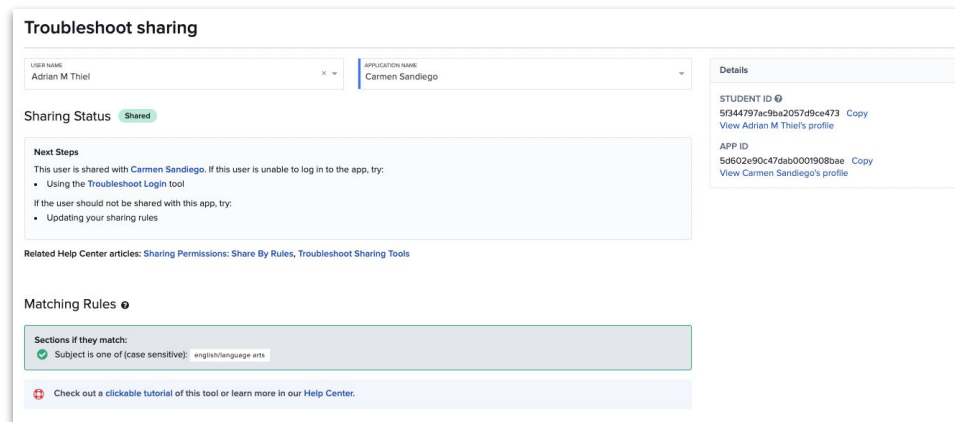
User Access

Support Tools > Troubleshoot Sharing

Identifies why a user does not have access application.

Most common solutions:

- Adjust sharing permissions
- Fix enrollments in SIS



Troubleshoot sharing

USER NAME: Adrian M Thiel | APPLICATION NAME: Carmen Sandiego

Sharing Status Shared

Next Steps
 This user is shared with Carmen Sandiego. If this user is unable to log in to the app, try:

- Using the Troubleshoot Login tool

If the user should not be shared with this app, try:

- Updating your sharing rules

Related Help Center articles: Sharing Permissions: Share By Rules, Troubleshoot Sharing Tools

Matching Rules

Sections if they match:

- ✓ Subject is one of (case sensitive): english/language arts

Check out a clickable tutorial of this tool or learn more in our Help Center.

Details

STUDENT ID
 5f344797ac9ba2057d3ce473
 View Adrian M Thiel's profile

APP ID
 5d602e90c47dab0001908bae
 View Carmen Sandiego's profile

Troubleshooting

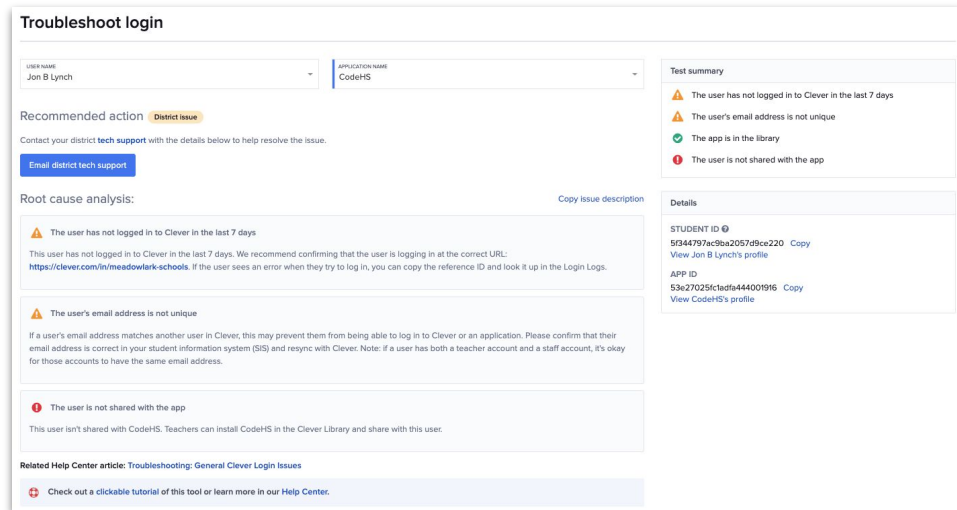
Logins to SAM Studio

Support Tools > Troubleshoot Login

Identifies why a user is unable to log in to an application

Most common solutions:

- Allow 24 hrs for account to be created
- Contact customersuccess@samlabs.com



Troubleshoot login

USER NAME: Jon B Lynch | APPLICATION NAME: CodeHS

Recommended action District issue

Contact your district tech support with the details below to help resolve the issue.

[Email district tech support](#)

Root cause analysis: Copy issue description

- ⚠ The user has not logged in to Clever in the last 7 days
This user has not logged in to Clever in the last 7 days. We recommend confirming that the user is logging in at the correct URL: <https://clever.com/in/meadowlark-schools>. If the user sees an error when they try to log in, you can copy the reference ID and look it up in the Login Logs.
- ⚠ The user's email address is not unique
If a user's email address matches another user in Clever, this may prevent them from being able to log in to Clever or an application. Please confirm that their email address is correct in your student information system (SIS) and resync with Clever. Note: if a user has both a teacher account and a staff account, it's okay for those accounts to have the same email address.
- ❗ The user is not shared with the app
This user isn't shared with CodeHS. Teachers can install CodeHS in the Clever Library and share with this user.

Related Help Center article: [Troubleshooting: General Clever Login Issues](#)

+ Check out a [clickable tutorial](#) of this tool or learn more in our [Help Center](#).

Test summary

- ⚠ The user has not logged in to Clever in the last 7 days
- ⚠ The user's email address is not unique
- ✅ The app is in the library
- ❗ The user is not shared with the app

Details

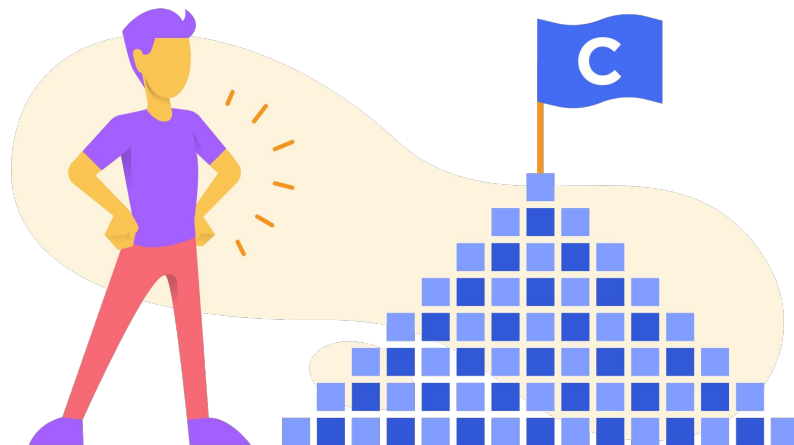
STUDENT ID 🔗
5f344797ac9ba2057d9ce220 [Copy](#)
[View Jon B Lynch's profile](#)

APP ID 🔗
53e27025fctcdf44400f9f6 [Copy](#)
[View CodeHS's profile](#)

Tips & Tricks

Managing data

- [Add co-teachers in Clever](#)
- Create custom [sections](#)
- Create custom [teachers](#) or [staff](#)
- [Syncing custom fields](#)
- [Sharing demographic fields with apps](#)



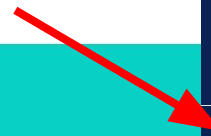
Learn more about Clever

Clever Academy offers free online professional development courses for education professionals, allowing them to become proficient in the technical skills to use Clever to its fullest potential.

To get started, go to your Clever account and select **Clever Academy**



- Home
- Applications
- SSO & Portal
- Analytics
- Support tools
- Data browser
- Sync
- Team
- Add ons**
- Clever IDM
- MFA New
- App Store



Clever Support

SUPPORT CHANNEL	WEB ADDRESS	AVAILABILITY
Web & Phone Support	support.clever.com	7:00 AM - 8:00 PM ET
Knowledge Base	support.clever.com	24/7
Clever Academy	clever.academy	24/7
Resource Hub	clever.com/resource-hub/district-admins	24/7
System Status	status.clever.com	24/7