Clever Single Sign On

Clever brings all your applications into one secure portal and provides single sign-on (SSO) for everyone in the district.

Syncing with SAM Studio

Step 1:
Accept your invitation from SAM Studio
- This will consist of:
  - Creating a connection with your SIS
  - Adding SAM Studio
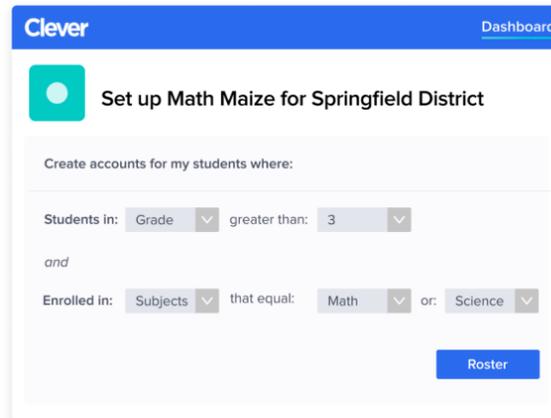 - Configuring Clever Logins
  - Setting up the Clever Portal

Step 2:
Visit clever.com/applications/add/SAM-studio

Step 3:
Configure user access

Step 4:
Train Teachers
- On How to login with Clever
- On How to use SAM Studio
  - Email for support customersuccess@samlabs.com

Troubleshooting

Data incorrect in Clever

Most common solutions:
- Fix data in SIS
- Review Clever troubleshooting documentation
- Contact Clever Support

Data incorrect in SAM Studio

Most common solutions:
- Confirm data is correct in SIS
- Confirm data is correct in Clever
- Confirm record is shared with SAM Studio
- Wait 24 hours - data is synced daily
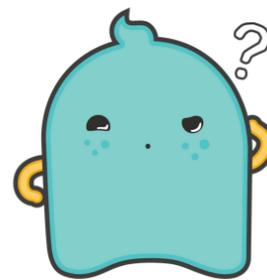- Contact customersuccess@samlabs.com

User Access

Support Tools > Troubleshoot Sharing
Identifies why a user does not have access application.
Most common solutions:
- Adjust Sharing permissions
- Fix enrollments in SIS

Logins to SAM Studio

Support Tools > Troubleshoot Login
Identifies why a user is unable to log into an application
Most common solutions:
- Allow 24 hours for account to be created
- Contact customersuccess@samlabs.com

Learn More About Clever

CLEVER ACADEMY

Clever Support
support.clever.com